Backflow Electronic Reporting System

Effective **January 1, 2023**, the City of Lufkin, Texas will begin utilizing the services of TecNXS, LLC. and its electronic reporting system, **AquaResource**, to track annual backflow testing.

The cost to testers to submit a <u>passing</u> backflow test on your behalf is $6.00 per passing test.

Tester Information

Certified backflow testers may request to access to submit test reports to the City of Lufkin by registering at the AquaResource site: https://aquaresource.app/login

- Save the website because this is where you will log in to submit your tests.
- Please register using a personal email if you are not self-employed. If you switch employers you can continue using your AquaResource profile to submit tests.
- If you are registering for testers, please use their personal emails. Additional company information can be added once you are logged in.

If you experience any difficulties or have questions about the site please click on the Help button at the bottom of the AquaResource webpage or visit www.tecnxs.com/docs/.

Contact **Casey**:(254) 833-2325 with any questions regarding **AquaResource**.

All regulatory questions must be answered by the **City of Lufkin Code Enforcement**: **Andrew Ray**: office (936) 633-0295, <u>cell (936) 414-9554</u> or aray@cityoflufkin.com

Testing certification and test kit calibration certificates files must be in **<u>jpg or png format</u>** for upload to the AquaResource site.

Please allow 2 business days for review and approval. Your name will appear on the approved tester list once you have been approved by the City.

Tester Recertification

All certifications/recertifications and licenses must be uploaded via the AquaResource site. Testers with expired backflow and/or equipment calibration certifications will be unable to upload passing backflow tests to the AquaResource site until the updated certification information is uploaded, reviewed, and approved.

Tester may enter new devices / replaced devices in the system while on site.

Any site / location not in the system please contact Andrew Ray with the City of Lufkin.